

Complaint Escalation Matrix

Positions	Contact person	Address	Contact No	Mail Id
Client Servicing	Malvika Upadhyay	Secretarial Department Manappuram Finance Ltd H.O. Valapad - 680567	0487-3050687	ncdservice1@manappuram.com
Head Client Servicing	Manu M	Secretarial Department Manappuram Finance Ltd H.O. Valapad - 680567	0487-3050265	dp@manappuram.com
Compliance Officer	Manoj Kumar V R	Company Secretary Manappuram Finance Ltd H.O. Valapad - 680567	0487-3050408	cs@manappuram.com
Executive Assistant - CEO	Sanjay P R	Manappuram Finance Ltd H.O. Valapad - 680567	8891749889	ea.ceooffice@manappuram.com